



ERO Early Childhood Service Akanuku | Assurance Review

Early Childhood Service Name: Central City Quality Edu-care Ltd

Profile Number: 30192

Location: Rotorua

ERO's Akanuku | Assurance Review reports provide information about whether a service meets and maintains regulatory standards. Further information about Akanuku | Assurance Reviews is included at the end of this report.

ERO's Judgement

Regulatory standards	ERO's judgement
Curriculum	Meeting
Premises and facilities	Meeting
Health and safety	Meeting
Governance, management and administration	Meeting

Since the onsite visit, the service has provided ERO with evidence that shows it has addressed non-compliances and is now taking reasonable steps to meet regulatory standards.

Background

Central City Quality Edu-care Ltd is one of two privately owned services in Rotorua. The service provides education and care for a multicultural community, including a small number of Māori learners. The October 2020 report found non-compliances with Health and Safety regulatory requirements.

Summary of Review Findings

The service curriculum is inclusive and responsive to children as confident and competent learners. Parents and whānau are provided with opportunities to be involved in decision making about their children's learning. Adults providing education and care are provided with regular professional development opportunities to support their understanding of children's learning and development. The curriculum is informed by assessment, planning and evaluation. Children have opportunities to develop knowledge of the cultural heritages of both parties to Te Tiriti o Waitangi.

A sufficient variety and quantity of equipment is provided appropriate to the abilities of children attending. A philosophy guides the service's operation.

Actions for Compliance

Since the onsite visit, the service has provided ERO with evidence that shows it has addressed the following non-compliances:

- a current Fire Evacuation Scheme approved by the New Zealand Fire Service
- consideration of hazards must include but is not limited to, all areas as per the licensing criteria list
- a written child protection policy that includes a procedure that sets out how the service will respond to suspected child abuse/or neglect.

Licensing Criteria for Early Childhood Education and Care Centres 2008, HS4, HS12, HS31.

Next ERO Review

The next ERO review is likely to be an Akarangi | Quality Evaluation.



Phil Cowie
Director Review and Improvement Services (Central)
Central Region | Te Tai Pūtahi Nui

2 November 2022

Information About the Service

Service type	Education and care service
Number licensed for	27 children, including up to 10 aged under 2
Percentage of qualified teachers	80-99%
Service roll	24
Review team on site	September 2022
Date of this report	2 November 2022
Most recent ERO report(s) These are available at www.ero.govt.nz	Akanuku Assurance Review, October 2020; Education Review, January 2019

General Information about Assurance Reviews

All services are licensed under the Education (Early Childhood Services) Regulations 2008. The legal requirements for early childhood services also include the Licensing Criteria for Education and Care Services 2008.

Services must meet the standards in the regulations and the requirements of the licensing criteria to gain and maintain a licence to operate.

ERO undertakes an Akanuku | Assurance Review process in any centre-based service:

- having its first ERO review – including if it is part of a governing organisation
- previously identified as ‘not well placed’ or ‘requiring further development’
- that has moved from a provisional to a full licence
- that have been re-licensed due to a change of ownership
- where an Akanuku | Assurance Review process is determined to be appropriate.

Management Assurance on Legal Requirements

All early childhood services are required to promote children’s health and safety and to regularly review their compliance with legal requirements. Before the review, the staff and management of a service completed an ERO Centre Assurance Statement and Self-Audit Checklist. In these documents they attested that they have taken all reasonable steps to meet their legal obligations related to:

- curriculum
- premises and facilities
- health and safety practices
- governance, management and administration.

As part of an Akanuku | Assurance Review ERO assesses whether the regulatory standards are being met. In particular, ERO looks at a service’s systems for managing the following areas that have a potentially high impact on children's wellbeing:

- emotional safety (including positive guidance and child protection)
- physical safety (including supervision; sleep procedures; accidents; medication; hygiene; excursion policies and procedures)
- suitable staffing (including qualification levels; safety checking; teacher certification; ratios)
- relevant evacuation procedures and practices.

As part of an Akanuku | Assurance Review ERO also gathers and records evidence through:

- discussions with those involved in the service
- consideration of relevant documentation, including the implementation of health and safety systems
- observations of the environment/premises, curriculum implementation and teaching practice.